

Our checks

In order for a business to be eligible for a listing on the Age UK London Business Directory, they first need to go through our checking process. This ensures all our businesses are professional, reliable and have all the correct qualifications for the work they say they do.

A member of our team will arrange an appointment with every business to go through the following points and to make sure they have the correct paper work.

We conduct a face-to-face interview for all new members, at the interview we check the following:

- A form of identification - photographic ID like a passport or drivers license
- Proof of address which is verified by a credible form of documentation
- A copy of their Public Liability insurance certificate with a cover of £2 million minimum
- A copy of their Employers Liability insurance or Professional Indemnity insurance, if applicable. Cover must be a minimum of £5 million
- Copies of certificates to any trade associations and professional bodies they belong to. Essential accreditation's include - NICEIC, Gas Safe, CQC, FCA & The Law Society.
- All certificates provided will be checked and verified.
- If a limited company, their company will be verified on the Companies House register
- We obtain and check a minimum of three customer references

They must also sign and agree to uphold our Customer Charter

